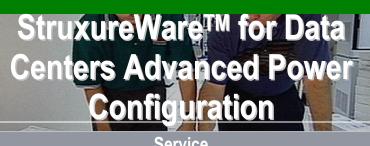


Statement of Work



Installation Service

Service

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1.0 Executive Summary

The StruxureWare[™] for Data Centers Advanced Power Configuration service for Data Center Operation: Capacity is a component of the StruxureWare Management Software Configuration Suite. The service is for customers who have purchased and installed Data Center Expert with a fully configured Data Center Operation: Capacity and Data Center Operation with Rack layout. The service will configure the power from the Rack Mount Power Distribution Unit to the IT Device in the racks. This gives them the possibility to view the power path down to the level of each IT device. This service provides the customer with a single point of management, which optimizes the value of the solution by freeing up resources and allowing the customer to concentrate on their core business.

The Schneider Electric Certified Engineer will be onsite to deploy the Advanced Power Configuration for the already running Capacity solution. This will enable the customer to have full visibility of the power distribution through a user-friendly interface. When the service is complete, power mapping from the Rack Mount Power Distribution to the IT Device will be viewable unlocking the full functionality of the Capacity solution, including customers without metered and/or switched rack mount power distribution units.

Schneider Electric offers the StruxureWare Management Software Configuration Suite of services design to energize your data center with our management software. Contact your sales representative for more information on these services and others designed to support installation and configuration, to training and software maintenance, as well as customizable services that meet unique software integration or enhancement needs.

2.0 Features & Benefits

Features	Benefits
Pre-assessment	A Schneider Electric representative will contact you prior to the fulfillment of the service. The representative will schedule the service and validate that you have Expert up and running with a configured Capacity enhancement and Operation modular with rack layout.
IT device assessment	Validates each IT Device in the solution is connected to a rack mount power distribution unit.
Power configuration	Configure the IT device connection from the rack mount power distribution unit In the Capacity and Change solution.
Professional Expertise	Ensures quality by using only Schneider Electric Certified Engineers with several years of industry experience.



3.0 Details of Service

The specific activities of this service are listed below. For each item, Schneider Electric will perform the work described.

StruxureWare Data Center Advanced Power Configuration	
Activities	Description
Rack Power Distribution Configuration	Schneider Electric will map the power path from the rack mount power distribution unit to the IT device. This will be configured in the Capacity and Change solution in order to give a more detailed power path description.

4.0 Assumptions

The successful performance of the activities defined is based on the following key assumptions:

- Schneider Electric will perform all services during the Schneider Electric business hours (Monday through Friday from 8:00 AM to 5:00 PM weekly, local time).
- The scheduled on-site work time will be discussed and approved between Schneider Electric and the customer.
- Data Center Expert Server will be installed, configured and up and running.
- Data Center Operation will be fully configured through the Data Center Operation Software Configuration prior to the service.
- Capacity solution will be fully configured through the StruxureWare Policy Configuration Service prior to the service.

This service is a component of the StruxureWare Management Software Configuration Suite of services. The Advanced Power Configuration service is the only activity covered under this Statement of Work. Any activity not specified in this Statement of Work is not covered by this service.

Additional services are offered as a natural expansion to this Statement of Work:

- StruxureWare Management Software Configuration Suite
- Capacity Post Configuration Insight

5.0 Deliverables

Configuration deliverables to include:

- Schneider Electric will arrange a pre-assessment phone meeting.
- Schneider Electric will meet with the customer on the morning of the service to review the deliverables.
- Schneider Electric will establish the power distribution from the rack mount power distribution unit to the IT device. This is completed within the fully configured Capacity modular and Data Center Operation solution on your Data Center Expert server.
- Schneider Electric will assist you in viewing the power distribution in the Layout View of the Capacity solution.



6.0 Exclusions

The following items are outside the scope of this service offering. They can be provided through an alternative Schneider Electric service. Please contact a Schneider Electric sales representative for further details.

- Project management
- Firmware upgrades
- Configuration of the customers network for the use of the application
- Training

7.0 Scope of Responsibility

The items stated here are responsibilities of both Schneider Electric and the customer.

7.1 SCHNEIDER ELECTRIC RESPONSIBILITIES

- Schedule qualified engineer to perform service.
- Manage and coordinate scheduling of Advanced Power Configuration Service.
- Ensure installation is performed to manufacturer specifications.
- Configure Capacity from the rack mount power distribution unit to the IT device.
- Identify and document open Schneider Electric and/or customer issues.

7.2 CUSTOMER RESPONSIBILITIES

- Identify dates and times when the Advanced Power Configuration Service can be conducted.
- Schedule the attendance of minimum one person for the duration of the service that will interact with the Expert application on a regular basis.
- Indicate to Schneider Electric any security clearance requirements when ordering service.
- Provide a point of contact during time of service.
- Provide access to the data center
- Provide Schneider Electric with site-specific policies that need to be adhered to during the visit.
- Provide Schneider Electric with the necessary information about the power setup in the data center.
 - Provide a point of contact at the completion of service

8.0 Project Work Details

The following details of the project specify the schedule, location and successful completion criteria.

8.1 SCHEDULE

Actual set dates will be discussed and approved between Schneider Electric and the customer.

8.2 LOCATION

The configuration service will be performed on-site at the location indicated to Schneider Electric by the customer by the time of ordering the service.

8.3 COMPLETION CRITERIA

Schneider Electric is expected to have finished its written duties when any of the following occurs:

- Schneider Electric completes all the tasks described in the Details of Service of this Statement of Work.
- This service and Statement of Work are terminated for other reasons, within the Schneider Electric Customer Agreement.

9.0 Pricing

The Advanced Power Configuration Service (WNSC010302) is a component of the standard fixed-fee StruxureWare Management Software Configuration Suite. Pricing for the service components contained within a solution will be aggregated under StruxureWare Management Software Configuration Suite (WNSC01). Please contact your Schneider Electric sales representative for further details.

10.0 Terms and Conditions

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