USER

Your desk runs with a LINAK control box CBD4

Symptom	Check	Try
The desk does not run	Is the main connected to the control box?	Try to connect a lamp or similar to the main supply to check that the supply voltage is OK
	Are all plugs mounted correctly in the control box and to the leg? *See drawing*	Check all connections
	Are there any visible damages on cables, controls, the control box or legs?	Damaged parts must be exchanged – contact Service
The desk stops and can only run in the opposite direction	Is the desk in fully extracted position?	When the desk has reached its upper position it can only run downwards
	Is there much load on the desk compared to when the desk functioned normally?	Remove some of the load and try again
The desk will only run downwards even though the desk is not overloaded		Perform **Basic setting**
The desk does not run with full stroke length upwards. Always stops at the same position		The system has set a new end-stop outwards. Perform **Basic setting** to remove this stop

Basic setting:
Push the arrow downward button. The legs run in bottom position and keep the pressure on the button for min. 6 seconds after all legs have reached bottom position. At certain error types this must be done twice in succession. Now the desk is in initial position.

SERVICE

Symptom	Check	Try
The desk does not run at all. No movement is observed	Defective handset or control box. Poor connection. Mains cable fallen out. No voltage on the mains cable.	Check all connections. Check that there is voltage in the mains plug. Connect a handset that you know is OK. If it can run the handset is defective. If this does not help the control box is defective.
Not all legs run when you run the desk downwards	The leg(s) that do not run are defective or the cable connection for the leg(s) are not OK	Change leg/cable, starting with the cable
The desk is in lower position and will not run up. You cannot see whether all legs are moving	The desk is overloaded	Remove some of the load on the desk
	One or more legs are defective or the cable connection between leg(s) and control box is not OK	Remove all motor cables from the control box. Mount one leg at a time in channel 1, perform **Basic setting** and hereafter run a bit upwards. If a leg will not run upwards after **Basic setting** it is defective. Try to exchange the motor cable before exchanging the leg.