



Dornbracht

Finished Excellence

Care Instructions and
Limited Lifetime Finish Warranty

Culturing Life

Quality Certificate

Dear Customer,

Your Dornbracht product has been assembled, checked and safely packaged for you with the utmost care. It has left our factory in perfect condition and we hope you are satisfied with our performance.

Should you have any cause for complaint, we are pleased to receive your feedback at dornbrachtam@dornbrachtgroup.com.

By opting for a Dornbracht product, you have selected lasting design and first-rate quality. To ensure that your products provide years of enjoyment, we have put together a number of tips and tricks for cleaning, care and maintenance. More information about finishes, materials and maintenance topics can be found at www.dornbracht.com.

Basic cleaning and care information. To preserve the value of your product, we recommend daily cleaning to prevent stubborn stains.

To clean your product, always use a soft cotton cloth or a special polishing cloth for fittings. Wash the cleaning cloth as often and as thoroughly as possible, as any deposited particles could damage the finish. It is advisable to wash it before first use. Use different cleaning agents, depending on the stain, but always apply them to the cloth first and never directly to the fitting. Use a mild, alcohol-based cleaning liquid for daily cleaning. If there is a light build-up of scale, remove it with a gentle, citric-acid based cleaner. Never use abrasive cleaning products or agents (scouring agents, microfiber cloths, pads etc.), as they could damage the surface and reduce functionality. Furthermore, there must be no volatile acids such as hydrochloric acid, formic acid or acetic acid in the cleaner you are using. Additionally, cleaners containing chlorine bleach (sodium hypochlorite) must not be used. Always follow the maximum exposure time stated by the manufacturer of the cleaning product. Each time you clean your fitting, it is important to rinse thoroughly with clean water to remove all cleaning agent residue before drying.

Finishes and Materials. The following specific information is integral to our general information. **Gold finishes (DURABRASS™, Brushed DURABARSS™, Gold, Brushed Gold, CHAMPAGNE, Brushed CHAMPAGNE, CYPRUM).** Our gold finishes are plated with up to 24-carat gold. With daily use, finishes containing gold are particularly vulnerable to wear and damage. Typical examples include scratches from rings and scrub marks from coarse cleaning cloths or abrasive cleaning materials. **PVD finishes (DARK PLATINUM MATTE, DARK**

BRASS MATTE, DARK BRONZE MATTE). PVD technology is used to create a smooth, finely-pored finish. Along with many positive characteristics, such as good scratch and wear resistance, these finishes are susceptible to fingerprints. We recommend a stainless steel care oil, which creates a fine film of oil on the surface. It is important to apply this oil sparingly and evenly. The protective film can be replenished regularly, as required. Important: Avoid contact with adjacent, sensitive surfaces such as natural stone or natural finishes when applying the oil, as it could mark these surfaces. **RAINMOON finish.** Clean with a damp, soft cloth and an alcohol-based cleaning product. Acid-based cleaners should not be used. **Crystal (CL.1 series).** To clean crystal handles, use a soft cloth and lukewarm water with a small amount of dish soap added. After cleaning, it is important to rinse the handle thoroughly with clean water before drying.

Maintenance topics. Aerators. Clean and de-scale the aerator regularly for maximum performance. The cleaning interval will depend on the amount of use and water quality. To clean the aerator, simply unscrew or use the enclosed removal key for integrated aerators. Place it in warm water mixed with a mild, citric acid-based cleaner (such as CLR) for up to 15 minutes. Rinse thoroughly in clean water and dry completely before replacing. **Showerheads (rain showers, hand showers, kitchen side sprays).** Minor scale deposits can be removed by carefully rubbing the soft nozzles where the water emerges. To remove larger limescale deposits, place the underside in warm water mixed with a mild, citric acid-based cleaner for a few minutes. Rinse thoroughly with clean water. **Thermostats.** To make sure that the control unit continues to function properly, it should be operated over the entire temperature range at full flow, once a month. **Filter (Water Dispensers).** Drinking water filters must be replaced as stated in the product specifications.

Warranty. Mechanical Limited Warranty. Seller warrants its products, installed in a residential application, to be free from manufacturing defects in materials and workmanship for a period of five (5) years from the date of purchase by the original consumer owner. This limited warranty is subject to the warranty conditions and limitations as set forth below. **General Finish Limited Warranty.** Seller warrants the Polished 24K Gold, Brushed 24K Gold, 18K CHAMPAGNE, and 18K CYPRUM finishes of its products, installed in a residential application, to be free from manufacturing defects in materials and workmanship for a period of five (5) years from the date of purchase by the original consumer owner. For Enamel Color finishes (e.g. matte black, matte white), Seller warrants its products, installed in a residential application, to be free from manufacturing defects in materials and workmanship for a period of one (1) year from the date of purchase by the original consumer owner. Please refer to the Seller's Care Instructions, provided by your Dealer, for the proper maintenance of Seller's finishes. This limited warranty is subject to the warranty conditions and limitations as set forth below. **Limited Lifetime Finish Warranty.** For the following Finishes: Polished Chrome, Brushed Chrome, Platinum Matte, Platinum, DURABRASS™ and Brushed DURABRASS™, Seller provides a Limited Lifetime Finish Warranty for the finish of its products, installed in a residential application, to be free from manufacturing defects in materials and workmanship for the useful life of the products. Please refer to the Seller's Care Instructions, provided by your Dealer, for the proper maintenance of Seller's finishes. This limited warranty is subject to the warranty conditions and limitations as set forth below. **Environmental Compliances.** All Dornbracht lavatory and kitchen products meet the NSF 61 and NSF 372 (lead-free) standards. Drinking water has been found to contain lead, some of which has been attributed to piping, lead solders and brass plumbing fittings. Water standing in a closed water system may dissolve lead from the faucet and the rest of the plumbing system, particularly if the water is corrosive. Dornbracht faucets are manufactured from the highest quality materials available in the industry today. However, fittings made of brass contain minute quantities of lead in alloy form which may be leached out when water is allowed to stand in the system. We suggest always running the water for several seconds to flush the faucet before use. Since plumbing fittings may contribute detectable amounts of lead to water, the following notice is required by California law (Proposition 65):



WARNING: Product can expose you to chemicals including lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

Dornbracht Americas Inc.
1700 Executive Drive South, Suite 600, Duluth GA 30096
Phone (800) 774-1181, Fax (800) 899-8527
dornbrachtam@dornbrachtgroup.com, dornbracht.com

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