

Caring for your Methven showers and tapware

Methven tapware is designed and manufactured to stand the test of time. Some cleaning products can cause corrosion and damage to metals and degradation of plastics so to protect your product and maintain the quality finish please follow these guidelines:

- Regular cleaning of your product is recommended to avoid stubborn build-ups of dirt and limescale. For regular cleaning, use a soft cloth and mild soap or detergent.
- Never spray cleaning agents directly onto your product as the spray can get inside and cause damage where the concentrated cleaner cannot be rinsed out. Always spray the cloth then wipe the product or use a cloth that is damp with a water & detergent solution.
- Never use metal or abrasive scouring pads as these will scratch and damage the finish on your product. Never use cleaners that contain a scouring additive such as crème cleaners or cleaners that contain silica.
- Do not use aggressive or highly acidic cleaners, these include products containing, sodium hypochlorite (chlorine bleach), formic acid, hydrochloric acid, hydrogen peroxide or ammonia. Never mix cleaning agents. The use of harsh or abrasive cleaners will void the product warranty.
- After cleaning make sure you remove any residue left by the cleaning agent by rinsing thoroughly with clean water and wipe dry using a dry soft cloth. Do not leave cleaning products in contact any longer than necessary.
- For products such as the Gaston Spring Pull Down Sink mixer, you can clean between the springs with a soft toothbrush if required.
- Do not store cleaning agents or chemicals near tapware hoses. This includes keeping cleaners in the vanity cupboard or under the kitchen sink. Vapours from these can cause damage to the stainless steel hoses over time.

SPECIAL FINISHES

These general cleaning and maintenance recommendations are applicable for all Methven finishes.

Do not use polishes or waxes on any Stainless Steel, Matte Black or radiant Methven Metallic finishes.

DESCALING YOUR SHOWERHEAD

Over time, lime or calcium can build up on your showerhead, blocking the nozzles and distorting the spray pattern.

If your showerhead has silicone nozzles, such as the Tūroa shower, while water is running, rub the flexible nozzles with your finger to dislodge limescale deposits. Doing this regularly will help prevent build up so you can have an amazing shower experience every time.

For stubborn build-ups of limescale, simply unscrew the shower head and use limescale remover as per the manufacturer's instructions. Do not expose products to any cleaner longer than is necessary and rinse thoroughly with clean water after cleaning.

Never insert anything into the nozzles in your shower head to remove limescale. This is particularly important for Aurajet showers where you can easily cause irreversible damage to surfaces inside the shower head. Regularly running a soft cloth around your Aurajet shower head will help prevent limescale from building up.

CLEANING WATER SPOTS ON YOUR PRODUCT

Water spots are the result of limescale residue and can form whenever drops of water are left to dry on the product.

To improve the appearance of your tapware, gently wipe the surface with a soft cloth.

If required, you can wet the cloth with water or a mild detergent. Do not use any metal sponges or scouring pads. If there is limescale residue, use limescale remover as per the manufacturer's instructions ensuring you spray the cloth not the product. Once clean, rinse thoroughly with clean water and dry thoroughly with a dry soft cloth.

CLEANING THE AERATOR IN YOUR TAPWARE

Hard water can cause calcification on the aerator in your tap. In New Zealand and Australia we recommend checking the aerator once a year for any debris or calcium build up.

To clean the aerator, you need to first un-screw it from the spout with the aerator key supplied in the box of your Methven tapware. Remove the limescale with limescale remover as per the manufacturer's instructions. Use a soft toothbrush to dislodge any debris. Rinse with clean water thoroughly before using the aerator key to screw it back into the spout.

CLEARING THE FILTER IN YOUR SHOWER HOSE

In New Zealand and Australia we recommend clearing the filter in your shower hose once a year, this is particularly important if you have a lot of debris in your water. To do this, un-screw the hose from the elbow on the wall and clear any debris trapped in the filter.